

Skills Ignite

Future skills to propel your career forward

Welcome

The financial services sector is transforming and with this rapid change comes new training and development needs. As Ireland's oldest and largest professional body, IOB has been central to members' ongoing skills development for over 120 years. Skills Ignite is the next chapter in our history – a new way to support our members.

Skills Ignite will enable financial services professionals to gain new skills to meet the future and ever-changing needs of the sector.

In designing the suite of courses on offer, IOB has worked closely with the financial services sector to ensure that participants gain qualifications in critical areas of growth and opportunity.

Skills Ignite is a great example of innovation and collaboration across the sector. I would like to thank our partners IFS Skillnet, Skillnet Ireland, AIB, Bank of Ireland, KBC, Permanent TSB and Ulster Bank for their support in realising this important initiative.



Mary O'Dea
CEO, IOB

IFS Skillnet and Skillnet Ireland are delighted to support Skills Ignite. The financial services sector is a key contributor to Ireland's economy. With over 105,000 people currently employed in the industry, it's critical that this workforce is supported and equipped with the skills and expertise needed to succeed today and into the future.

Key to Ireland's success as a leading global hub for financial services is our highly skilled and educated workforce. Up-skilling and re-skilling helps to ensure both businesses and professionals remain on pace with industry trends and best practices. We are confident that Skills Ignite will strengthen our talent advantage in this sector and support its development in years to come.

We welcome the close collaboration and support of Ireland's leading banks. Through close engagement with the sector, IOB has ensured that the educational resources will be highly relevant to the industry's recruitment and growth needs.

We look forward to continuing our work with IOB and seeing the positive impact of Skills Ignite in the months ahead.



Paul Healy
CEO, Skillnet Ireland



Patricia Callan, Director,
Financial Services Ireland Group

A full-page background image with a teal tint. It shows the silhouettes of three people (two women and one man) standing in a modern office with large floor-to-ceiling windows. They are looking out at a city skyline. The office has a curved wall and a polished floor that reflects the light. The overall mood is professional and forward-looking.

The skills you need to thrive in
financial services are changing,
there is a new way to keep pace...

Skills Ignite

Skills Ignite

Assess your skills



Take the Skills Assessment to understand your strengths and identify areas of opportunity for learning and professional development.

Explore your learning pathway



Begin a pathway of recommended micro-learning, short courses and content to boost your skillset.

Achieve skills certificates



Take part in short courses to achieve skills certificates from IOB within in-demand areas in financial services.

Join career seminars



Get access to exclusive career seminars to help you build the knowledge, expertise and confidence to advance your career.

With Skills Ignite, you can assess your current skillset, learn with industry experts and gain future focused skills to boost your career potential.

Learning with IOB

With Skills Ignite, you can benefit from a flexible learning environment with an industry leading education provider.

A trusted learning partner



With over 32,800 members, IOB is one of Ireland's most trusted professional education providers.

Online learning



With online micro-learning and on-demand course content, learning with IOB can fit around your busy schedule.

Connect with industry experts



Skills Ignite seminars and courses are developed and delivered by leading industry experts.

Skills Certificates

IOB consulted with industry and recruitment experts to identify the top career areas of opportunity and demand within financial services. Boost your career potential by achieving Skills Certificates in these key areas...

DATA

DIGITAL AND
TECHNOLOGY

FUNDS

RISK

CUSTOMER
ADVICE &
SERVICE

COMPLIANCE



Skills Certificates

The six courses are composed of 15 on-demand webinars which are supported by live online interactive lectures and a variety of online readings.

Skills Certificate in Digital and Technology

As more and more aspects of business become digital, the course explains the core features of digitalisation and the implications for business, particularly the impact on financial services, risk, regulation and customer expectations. The course focuses on the key challenges and opportunities that digital technology present for customers and business as they adapt to new ways of working.

CPD hours

1 hour	CFCP, CDPO
2 hours	LCI, FCI (Compliance)
3 hours	AFP, PB, CB, CBD

Skills Certificate in Data

Increasingly the ability to use and understand data is a core competence for many roles in financial services, including fintech roles, compliance roles and risk management roles. This course outlines why data is a key asset in organisations and explains the core concepts in data analysis and interpretation.

CPD hours

0.5 hours	CDPO, LCI, FCI (Compliance)
3 hours	PB, CB

Skills Certificate in Customer Advice and Service

The aim of this course is to increase competence and confidence in delivering excellent customer advice and service. It focuses on the core competencies required to consistently offer good service while ensuring that consumers' financial needs are met in a compliant and ethical manner.

CPD hours

4 hours	QFA and APA All Categories, LCI
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Skills Certificate in Introduction to Funds Industry

This course aims to provide you with the fundamentals of investment funds, covering key aspects such as the types of investment funds, regulatory classifications, service providers and risks involved in the operation and servicing of funds. It covers themes and topics designed to deepen your learning, draw on your prior learning and enhance your career and professional prospects.

CPD hours

3 hours	QFA and APA Savings and Investment
3 hours	RS
3 hours	LCI
3 hours	AFP
3 hours	PB

Skills Certificate in Risk Management in Financial Services

This course introduces the key relevant and emerging risks in the financial services industry, particularly in the area of risk management. The emphasis is on providing participants with the knowledge and practical skills to apply in their day-to-day roles.

CPD hours

4 hours (inc 1 hour for Ethics)	LCI, FCI (Compliance)
3 hours (inc 1 hour for Ethics)	PB, CB, CBD, AFP, CIFD
2 hours (inc 1 hour for Ethics)	RPP
1.5 hours (inc 1 hour for Ethics)	CFCP
1 hour for Ethics	APA, QFA, RS, MCI, PIP, CECA, FCI (Ethics), AMP, RPP, WMP, CDPO

Skills Certificate in Compliance

This course introduces participants to the role of compliance in the international financial services industry. It describes the regulatory environment in which financial services firms operate. It introduces participants to governance and compliance frameworks, and includes an introduction to how some aspects of compliance are managed such as data protection, Anti Money Laundering and AML activities.

CPD hours

4 hours (inc 0.5 hours for Ethics)	LCI, FCI (Compliance)
3 hours (inc 0.5 hours for Ethics)	QFA, APA, LCI, MCI, AFP
2 hours (inc 0.5 hours for Ethics)	CEC, FCI (Ethics), PB, CB, CBD, CIFD
1.5 hours (inc 0.5 hours for Ethics)	RRP, PIP

Get Started

Propel your career forward with Skills Ignite

Contact us

Further information on Skills Ignite is available from

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Thanks to our partners

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In partnership with



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An Roinn Breisoideachais agus Ardoideachais,
Taighde, Nuálaíochta agus Eolaíochta
Department of Further and Higher Education,
Research, Innovation and Science

